



**BI-ANNUAL  
IMPACT REPORT  
April - September  
2022**



## Message from Hospital Director & CEO

Dear friends of AHC,

October 2022 marks one year since I transitioned to CEO of AHC, overseeing all aspects of AHC from medical service delivery, education, operations and organisational strategy. I would like to thank the endless support and teamwork from all our staff, donors and mentors that allow AHC to continue providing quality compassionate medical care to all Cambodia's children.

At AHC, we continue to fill the gap in Cambodia's healthcare system. As general quality of healthcare continues to improve, we will continue to provide the required health care that is difficult to receive here. I am confident that our teams at AHC will continue to lead paediatric care in Cambodia.

That is why I find our strategic goals so important, and for the next five years, our current strategic goals will remain.

We will:

1. Be a leading secondary and tertiary care centre delivering paediatric specialist services to children from across Cambodia
2. Build capacity in Cambodia's healthcare system
3. Run the organisation with exemplary governance

I can see these strategic goals will be relevant for another 20 years. AHC will continue to work with the government to bring Cambodia's quality of medical and healthcare to be that of developed nations.

Although Cambodia has officially returned to normalcy since March, many families continue to feel the economic and secondary impact of COVID-19. As Cambodia is a net importer of energy and food, the impact of the current global cost of living crisis will dramatically affect households.

I hope everyone will continue to generously support AHC for healthy futures for all Cambodia's children.

Yours sincerely,

Dr Ngoun Chanpheaktra

Based on feedback from our donors, we have shifted the schedule of our impact reports to improve our updates. You will now receive them in April and October, covering the past six months.

# Progress and highlights against our strategic goals (2022-2026)

## Goal 1: Be a leading secondary and tertiary care centre delivering paediatric specialist services to children from across Cambodia.



Numbers of children seen by the outpatient department have returned to pre-pandemic levels and are averaging around 350 per day.



Waiting times are down by 65 minutes compared to 2019.



The busiest specialist outpatient departments are Respiratory and Neurology, with Dental and Eye numbers remaining stable.



There have been increases in the number of children seen as in-patients on the general ward and Paediatric Intensive Care Unit, with bed occupancy at 90-100% showing the significant demand for these life-saving services.



When Roth took a photo of her then seven-month-old son Mesa, she knew something was wrong with his eyes. Recommended to come to AHC for treatment, the family travelled 332km over 20 times for Mesa to receive eight chemotherapy and three eye laser therapy sessions at AHC's Eye Clinic.

Mesa is now cancer free.

**“ While we received treatment for my baby, I was amazed at the quality of care and expertise of AHC's staff. At AHC, every staff takes care of all patients so well. AHC is like heaven to me. We received treatment for free. Patients who needed it even received additional financial support. So I think to myself, I will one day do something to help back AHC. ”**

**- Roth,  
Mesa's mother**



# Progress and highlights against our strategic goals (2022-2026)

## Goal 2: Build capacity in Cambodia’s healthcare system that extends beyond AHC’s walls.



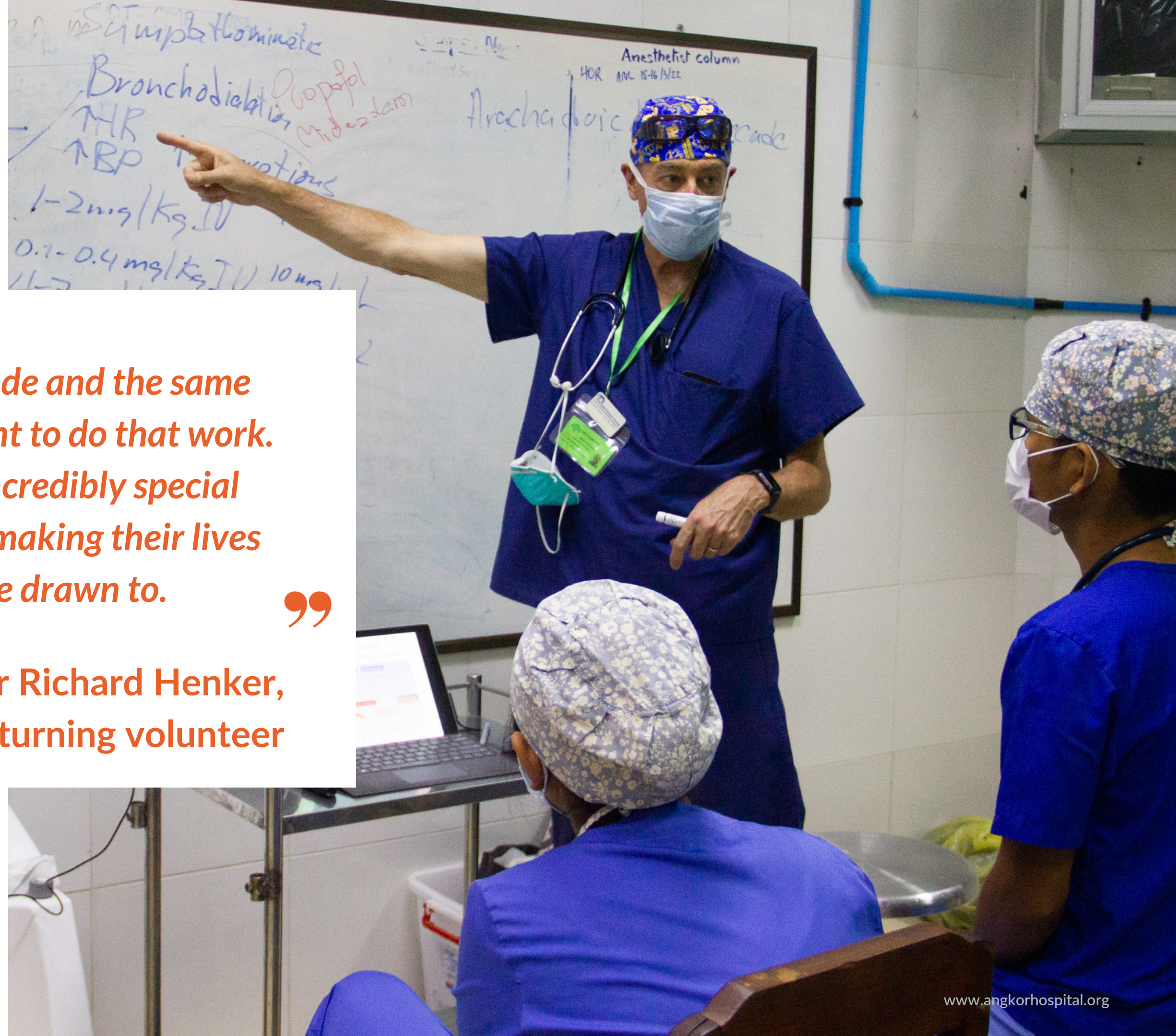
The last six months has seen the return of nursing, medical and other healthcare students to AHC for in-person training. AHC’s Education Department has welcomed fellows, residents and medical students to learn side-by-side with AHC’s paediatric specialty doctors.

Furthermore, AHC has welcomed back international medical volunteers to Siem Reap to add to virtual mentoring and knowledge sharing that developed during the pandemic.



Over the past six months, the AHC community team worked in the southern half of the Kra Lanh District, providing health trainings on hygiene as well as training teachers on screening for eye and dental health issues.

The Saving Babies Lives team completed their work with village volunteers and staff in twenty two rural health centres in Preah Vihear Province in April and unveiled a new Neonatal Intensive Care Unit at Cheam Ksan Referral Hospital.



“

**Everybody at AHC has that attitude and the same values. The bonding makes you want to do that work. The priorities are working with incredibly special people and helping save lives and making their lives better. It's just what they are drawn to.**

”

**- Professor Richard Henker,  
returning volunteer**



## Progress and highlights against our strategic goals (2022-2026)

### Goal 3: Run the organisation with exemplary governance.



In April, AHC launched a new Health Information System (HIS). The HIS is a tailor made solution for AHC that allows different departments to integrate more quickly and efficiently, and will in the future integrate information from the government database.

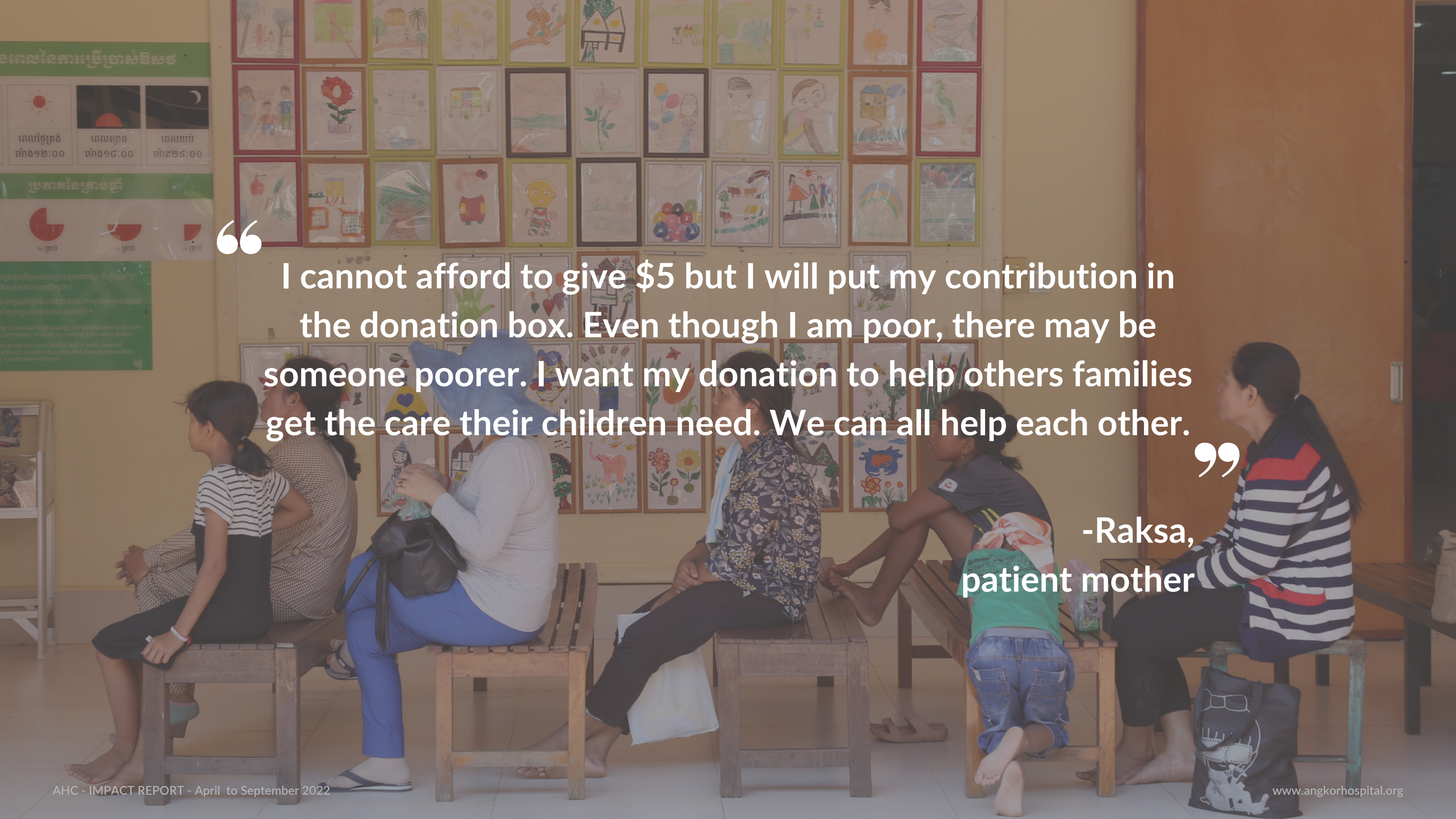


For much of the hospital's history, AHC has relied on funding from international sources. Over the past five years, funds raised in Cambodia have grown significantly and now contribute around one third of the total operating budget.




Despite this progress, significant fundraising challenges remain and AHC is developing opportunities beyond fundraising to generate income to fund our work.

In July, AHC piloted a simple \$5 contribution scheme, accompanied by a communications plan ensuring those who cannot afford to contribute still come to AHC for free treatment. The reaction from the public has been one of support and understanding, with 80% of families contributing to the cost of their care.



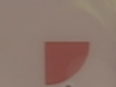
This way, wealthier Cambodian families are helping poorer Cambodian families get the care they need for their children.



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“

I cannot afford to give \$5 but I will put my contribution in the donation box. Even though I am poor, there may be someone poorer. I want my donation to help others families get the care their children need. We can all help each other.

”

-Raksa,  
patient mother

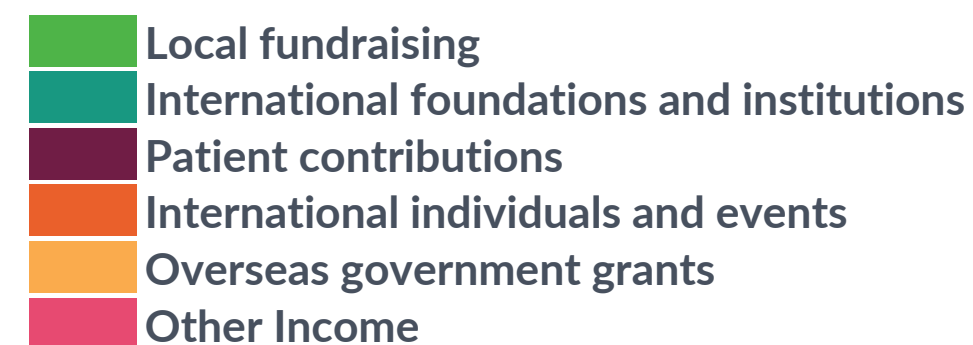
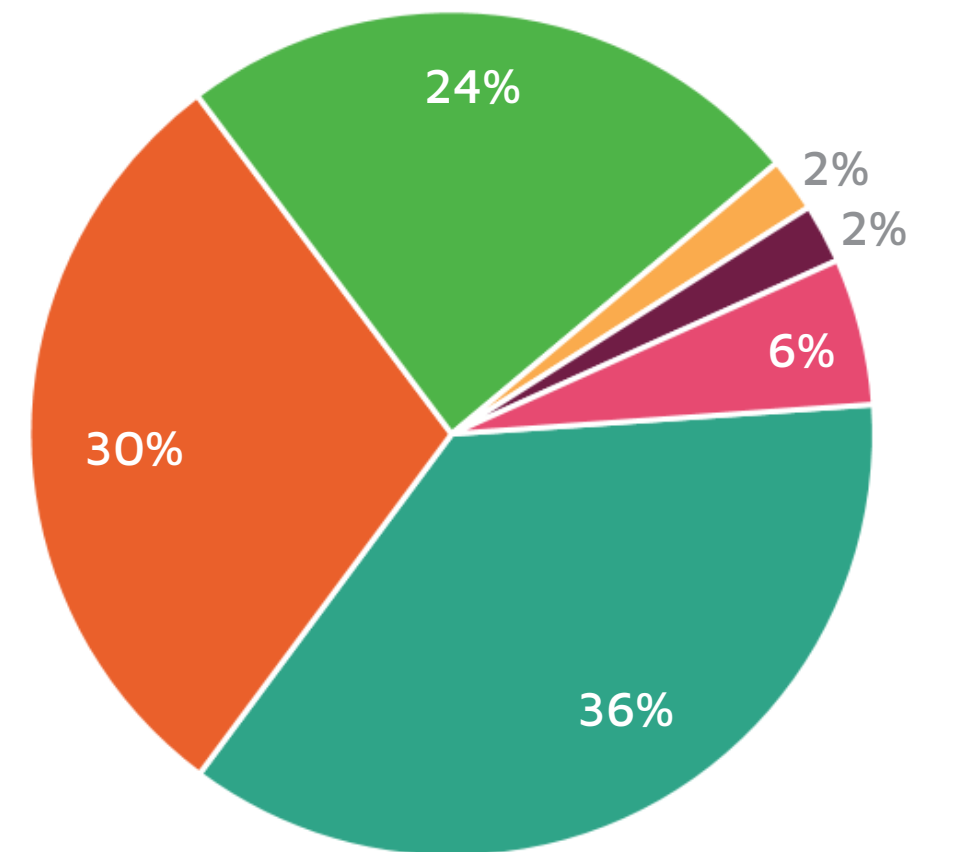


# Financials

Our forecast expenditure is \$4.767m, so we still have c\$750,000 to raise to meet our costs.

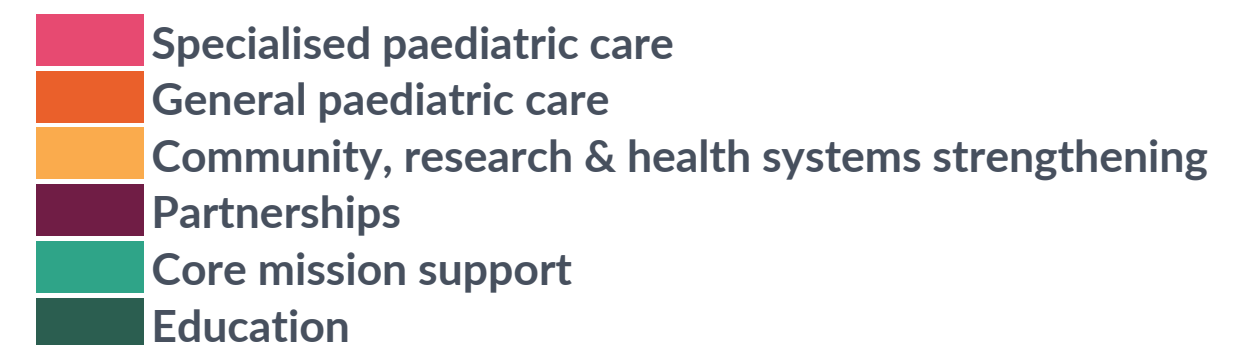
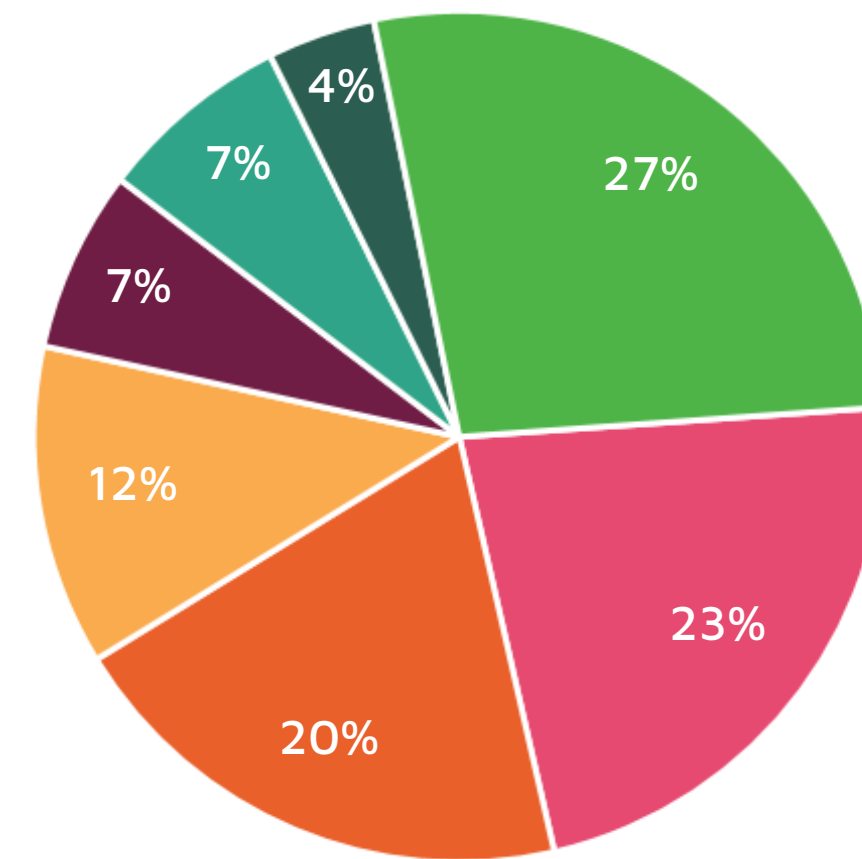
## Source of Funds

Total funds raised  
January to September 2022: \$4.01mil.



## Use of Funds

Total funds used  
January to September 2022: \$3.45mil.





# AHC's impact: April - September 2022



**40,575**

total patients treated between April and September 2022



**7,496**

patients received specialty services



**113,440**

total attendances at preventative education sessions for caregivers, health centre staff, school children and other community members



**16,794**

total AHC staff attendances at continuing professional education sessions



**34**

government health facilities strengthened



**4**

research publications in peer-reviewed journals internationally



**On October 24th, AHC will launch an appeal to raise funds for the cancer ward at AHC. Watch out for updates and how you can get involved.**