

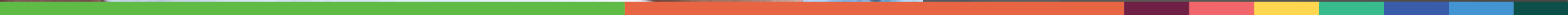


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**Impact Report**

**April 2024**

(October 2023–March 2024)





## Message from Hospital Director & CEO

Dear Friend of AHC,

### **Welcome to the April 2024 Impact Report.**

I've felt optimistic about AHC and Cambodia over the last six months. Tourism in Cambodia is 18% higher than this time last year, a positive sign for the country's economic recovery.\* I am glad to see a busier Siem Reap and be able to welcome more friends and first-time visitors to AHC.

In February, we marked 25 years of improving healthcare for every child in Cambodia. I was excited to welcome back AHC's Founder, Kenro Izu, and many old friends to join our packed programme.

From junior doctor to now leading AHC, the anniversary activities helped me to reflect on how grateful I am for your support over the years. The loyalty and dedication of our donors, volunteers, Board of Directors and staff make our work possible for children in Cambodia.

With that in mind, I would like to say thank you to Professor Claudia Turner, our former CEO.

After a decade of being such an important part of AHC, she is now starting her next chapter. She has been a great partner, supporting and advising me as we built up the organisation together. Claudia will forever be a friend of AHC, and I wish her all the best.

Even as we say goodbye to some, I am excited for all that is coming. My dream of developing a fully operational Trauma and Critical Care Centre, for example, is finally starting to take shape.

There is still a lot of work to do for children in Cambodia, but our impact so far is thanks to your continued support. We wouldn't be able to do this without you.

Yours sincerely,  
Dr Ngoun Chanpheaktra

Hospital Director & CEO

\*The Phnom Penh Post, 2024

# Farewell message from former CEO



Professor Claudia Turner served as AHC's CEO from 2015–2021. She developed AHC's first strategic plan and implemented an organisational policy framework and quality assurance programme. Before that, Claudia worked as Director of Clinical Research at AHC's Cambodia Oxford Medical Research Unit.

After passing on the CEO position to Dr Pheaktra, Claudia continued to support AHC as Healthcare Management Consultant and by supervising the Saving Babies Lives programme.

“

*Working for AHC over the last decade has been the greatest privilege of my life. The people that I have worked with, the funders and supporters of the organisation and the many families we have been able to help have made it so.*

*When I started in the role of CEO, I had two aims: to make a difference, and to leave well. I believe that, with the help of many others, I have done this. Formalising the mission and vision of AHC, developing the strategic direction of the organisation, developing a governance structure that any healthcare organisation would be proud of, as well as securing funding to execute this work are the areas of which I am most proud.*

*None would be possible without the formidable teamwork that we have at AHC. A couple of names do, however, stand out: Robert Gazzi (previous Chairman of the Board of Directors) has been an amazing mentor and friend to me since day one; and of course, Dr Pheaktra. Dr Pheaktra is one of the most remarkable people I have ever met, and I have immeasurable respect for him. With him now heading up AHC, I know that I have achieved my second aim of leaving well. I have absolute confidence that AHC will continue to go from strength to strength with him at the helm.*

*So, from the bottom of my heart I wish to thank everyone that has supported me and the organisation over the years – let's stay in touch!*

”

**Professor Claudia Turner**



## Strategic goal 1

Provide specialty care for children across Cambodia with long-term, rare or acute conditions

### ***AHC doctors are the first to cure acute myeloid leukaemia in Cambodia***

When their 18-month-old daughter Vortey fell ill with a high fever, lumps all over her body and pale and bruised skin, terrified young parents Kesor and Hok rushed her to the nearest health centre.

*“They told us our child might have cancer and to go to Siem Reap. I felt scared and hopeless. I'm blind and can't do much for my family. I didn't know where we could get help,” Kesor recalled.*

One month later, Hok left his job on a potato farm and borrowed money from their neighbours to make the 200km trip to AHC. By then, Vortey's condition had become critical. Her eyes were swollen and bleeding.

AHC's oncology team examined Vortey and performed a bone marrow aspiration to confirm the diagnosis. Hok and Kesor heard the words no parent wants to hear: their daughter had a blood cancer called acute myeloid leukaemia.

Heartbroken but determined, Hok and Kesor never left Vortey's side as she began her chemotherapy. Along with the expertise and care from AHC's oncology team, the social work team provided emotional counseling and funds to travel between AHC and their home for treatment.

*"We would never be able to afford this complicated treatment, and with such kind doctors and nurses, I am so grateful. My daughter has become much better already, playing and eating more. AHC is my place of comfort and hope," Kesor expressed.*

Vortey has now completed four courses of chemotherapy, and her bone marrow is now clear of cancer. Her lumps are gone, and she is no longer swollen. After their eleventh visit, the family returned home with smiles and hopes.

Over the next five years, Vortey will return to AHC for follow-up and monitoring.

*"Day and night, AHC's doctors and nurses are there for my child," Kesor shared. "Thanks to them, my hope for Vortey to be completely healthy is now a reality."*





# AHC's impact

October 2023–March 2024



**54,830**

children treated by our out-patient department



**2,186**

children stayed in our in-patient department



**764**

children treated in our intensive care unit



**7,620**

children received surgery



**191**

babies treated in our neonatal unit



## Strategic goal 2

Improve healthcare for children across Cambodia through education for health workers, community members and caregivers

### *The fight against antimicrobial resistance*

In February 2024, AHC, Calmette Hospital and the National University of Singapore collaborated to organise a two-day workshop on antimicrobial stewardship for Cambodian physicians, microbiologists and pharmacists.

Antimicrobial resistance is a global health threat that is estimated to cause ten million deaths per year and cost the world economy \$100 trillion by 2050, almost half of which will be in Asia.

The workshop discussed the causes of antimicrobial resistance and how to prevent it, with interactive lectures, case-based discussions and role-play.

The workshop was a great success, with 50 health workers from across Cambodia joining in to learn how to save more lives.



“ I was very happy to have had both a great topic and great participants come together to form a successful workshop. I think this workshop was a good demonstration to the nation that our healthcare workers are recognising this problem and initiating interventions. ”

**Dr Miliya Thyl**  
**Senior Clinical Microbiologist and paediatrician at AHC and the Cambodia-Oxford Medical Research Unit**





## Major milestone

In November 2023, the Cambodia-Oxford Medical Research Unit's microbiology laboratory achieved accreditations from the International Organization for Standardization (ISO). AHC now has one of only three ISO-accredited laboratories in Cambodia, the only one outside of the capital Phnom Penh and the only one in a hospital setting.

## *AHC's innovative research is saving lives*

The Cambodia-Oxford Medical Research Unit, located at AHC and partnered with the University of Oxford, offers exciting research opportunities for AHC and Cambodia.

Throughout 2023, the Cambodia-Oxford Medical Research Unit conducted a groundbreaking new research project alongside AHC's intensive care unit.

The researchers created a simple yet life-saving tool that uses measurements taken upon admission to AHC, like a child's heart and respiratory rates. They combine this data with information like the child's age, nutrition status and any pre-existing medical conditions. The results can quickly determine how a child's illness is likely to progress and how much care they will need to reduce the risk of the child becoming critically ill or dying.

While similar tools exist in high-income countries, they don't work within the Cambodian context. By sharing this tool and teaching this method to local healthcare workers, AHC is able to help save many more lives across Cambodia.



# AHC's impact

October 2023–March 2024



**270,660**

attendances at AHC's prevention and health education activities in villages, schools, communes and in the hospital



**8,952**

virtual and in-person attendances at AHC's education training for external healthcare professionals, nursing and medical students and AHC staff



**33**

government health facilities strengthened



**13**

research publications in peer-reviewed journals internationally



## Strategic goal 3

Run a locally led, strong and transparent organisation

### *Creating sustainable income for long-term projects*

Consistent funding is essential for AHC to continue improving healthcare for every child in Cambodia. That's why our community of monthly donors is so valuable.

In 2022, we began hosting an annual event to celebrate and thank our monthly donors. This past December, we were able to personally say thank you to many of our 1,700 generous and dedicated donors who support AHC's mission every month.

*"AHC is like a family. And a family cannot care for each other well without a stable income. We are so grateful for our monthly donors who help give AHC a stable income so we can care for everyone in the long run."*

**Chhay Sreyroth**  
AHC's Regular Giving Officer



Our community of monthly donors is steadily growing. In March 2024, we ran a monthly giving appeal – Until no child is turned away – to improve our ability to treat children who are critically ill or have traumatic injuries.

A dedicated community of monthly donors allows us to do today's work while building towards the future. Over the next few years, this will be through the creation of a fully operational Trauma and Critical Care Centre.

By purchasing crucial infrastructure and completing necessary training, we can ensure our ability to treat children with more complex injuries.

Although the appeal has ended, we're still seeking more generous supporters to help us reach 2,500 monthly donors in 2024. If you are interested in helping keep our hospital sustainable by joining our monthly giving community, please [click here!](#)



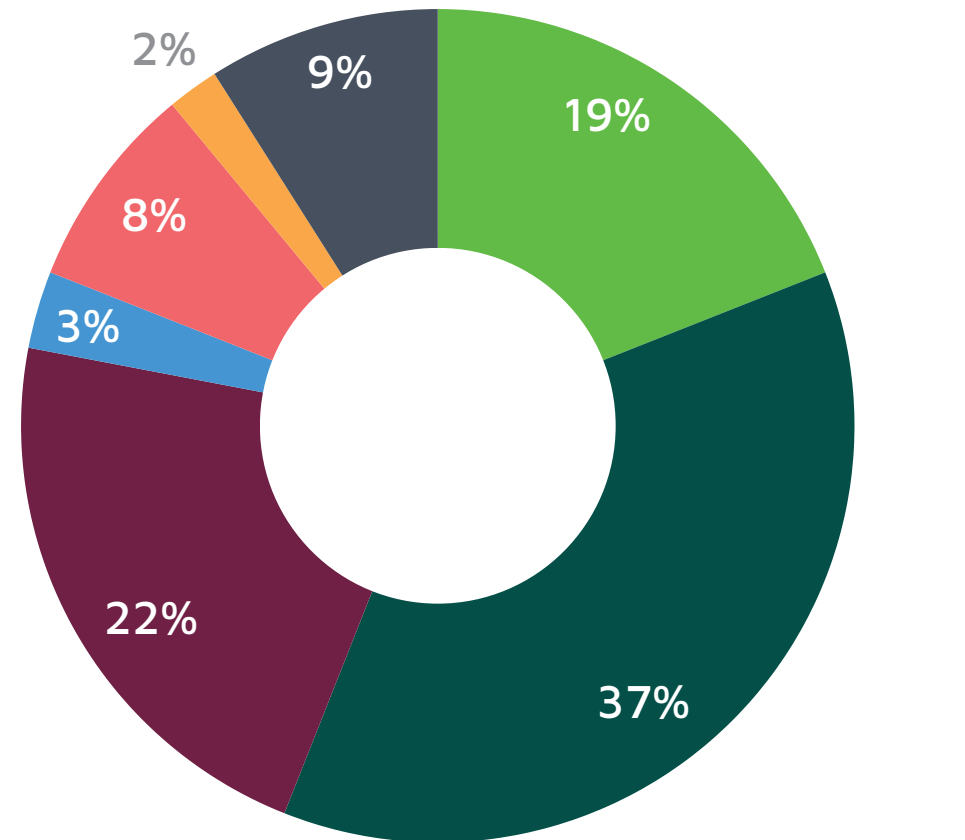
“  
*My many small contributions have become a large contribution and can help many children in the hospital.  
I always teach my children to share with others, whether it is big or small.*  
”

**Chin Soktheany**  
Monthly giving donor

# Financials

## Source of funds

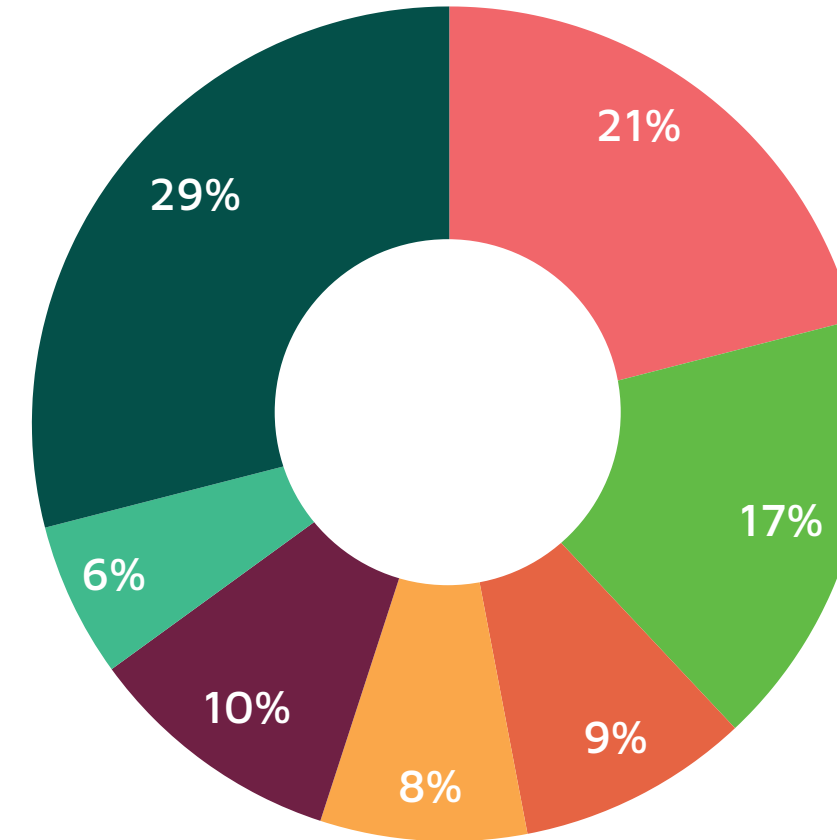
Total funds raised  
October 2023–March 2024: US\$3.08 million



- International foundations and institutions
- International individuals and events
- Local fundraising
- Overseas government grants
- Patient contributions
- In-kind donations
- Other income

## Use of funds

Total funds used  
October 2023–March 2024: US\$2.71 million



- Specialised paediatric care
- General paediatric care
- Community, research and health system strengthening
- Partnerships
- Core mission support
- Education
- Holistic support programmes

*The figures above exclude in-kind donations received from The Royal Government of Cambodia*



**Thank you for improving healthcare for every child in Cambodia**