

The Rt Hon Rachel Reeves MP, Chancellor of the Exchequer, HM Treasury, 1 Horse Guards Road, London, SW1A 2HQ

18 November 2024

Dear Chancellor,

Economic consequences of the Autumn Budget for UK retail

We are writing to share our significant concerns about the impact of the Budget on the retail industry and the economic consequences for inflation, employment and investment.

Retail is in every community and is vital to the socio-economic fabric of the UK. It is the largest private sector employer, with three million direct jobs and 2.7 million more in the supply chain, contributing over £100bn per annum to GDP. This scale and reach means the industry can be a partner to government, supporting the reinvigoration of high streets, creating jobs all over the country and supporting the government's ambitions for growth.

We appreciate government's focus on improving the fiscal situation and investing in public services; we also recognise the role businesses have in supporting this. But, the sheer scale of new costs and the speed with which they occur create a cumulative burden that will make job losses inevitable, and higher prices a certainty.

Cumulative cost burden

The estimated additional costs arising in 2025 are set out below. The impact of the Budget NIC threshold change is particularly acute given retail employs large numbers of people in entry-level and part-time roles. Costs from the Budget sit alongside other incoming regulations, including implementation of new packaging levies.

New Costs	From	Cost
Budget Employers' NIC changes		
Rate increase to 15%	April 2025	£0.57 billion
Threshold change	April 2025	£1.76 billion
National Living Wage increase	April 2025	£2.73 billion
Packaging Levy	October 2025	£2.00 billion
Total		£7.06 billion

Taken together, the retail industry's costs could rise by up to £7bn a year. This will also affect our suppliers, increasing costs that retailers pay for goods and services.

Business rates

While the 30 October Discussion Paper recognised the need to bring down the burden for retail and hospitality, as things stand, retailers' bills will increase by £140 million in April 2025 due to the inflationary



uplift and a reduction in the existing retail discount for those businesses that receive it. We are concerned the proposals merely redistribute rates within the industry and would see many retailers' bills significantly increase. Changes must lead to a significant, permanent reduction of rates bills for all retail properties if they are to offset the effects of the extra costs above in any meaningful way.

Economic consequences

Retail is already one of the highest taxed business sectors, along with hospitality, paying 55% of profits in business taxes. Despite this, we are highly competitive, with margins of around 3-5%, ensuring great value for customers.

For any retailer, large or small, it will not be possible to absorb such significant cost increases over such a short timescale. The effect will be to increase inflation, slow pay growth, cause shop closures, and reduce jobs, especially at the entry level. This will impact high streets and customers right across the country. We are already starting to take difficult decisions in our businesses and this will be true across the whole industry and our supply chain.

Proposed next steps

We would welcome the opportunity to meet with you to discuss our concerns and to work together on a solution. By adjusting the timings of some of these changes, the government would give businesses time to adjust and greatly mitigate their harmful effects on high streets and consumers. This discussion could include:

- On National Insurance, phasing the introduction of the new lower earnings threshold;
- On packaging levies, delaying the timelines for implementation;
- On business rates, revisiting the proposals announced at the Budget and bringing forward the timetable so benefits can be realised earlier.

This letter reflects the strength of feeling across the industry. We look forward to meeting you.

Yours sincerely,

Giles Hurley Chief Executive, UK & I

Aldi Stores UK

John Boumphrey

VP UK & Ireland Country Manager

Amazon

Sue Kemp Managing Director

Associated Independent Stores

James Barker Managing Director Barker and Stonehouse

Meryl Halls Managing Director Booksellers Association Peter Wood Chief Executive All Saints

Lord Rose Chairman Asda

Graham Bell Chief Executive

B&Q

Nick Collard Chief Executive Bensons for Beds

Anthony Hemmerdinger Senior Vice President and Managing Director Boots UK & ROI

> The Form Rooms, 22 Tower Street, WC2H 9NS +44 (0)20 7854 8900



Charmaine Griffiths Chief Executive

British Heart Foundation

Gerry Murphy Chair Burberry

Colin McLean Chief Executive CJ Lang & Son

Alex Baldock Chief Executive Currys

David Robinson Chief Executive

Dobbies Garden Centres

Nigel Darwin Chief Executive Dune Group

Sian Westerman

Chair Fenwick

Nick Scott CFO Footasylum

Roisin Currie Chief Executive

Greggs

Doug Putman Owner HMV

Fran Barnes Chief Executive

Horticultural Trades Association

Nish Kankiwala

Partner & Chief Executive Officer

John Lewis Partnership

Helen Dickinson Chief Executive

British Retail Consortium

Darcy Willson-Rymer Chief Executive Card Factory

Mireille Baumgart

Chair

Concept Living

Eric Mazillier

UK Chief Executive

Decathlon

Kenny Wilson Chief Executive Dr Martens

Nigel Murray Managing Director EE Booth & Co

Ed Duggan

Chief Financial Officer

Fishpools

Noel Coyle Chief Executive Fraser Hart

Henrik Nordvall

Chief Executive / Country Manager

H&M

Alex Gourlay

Executive Chairman Holland & Barrett

Regis Schultz Chief Executive JD Sports Group

Thierry Garnier Chief Executive Kingfisher

Registered in England and Wales No. 405720



Mac Plumpton Managing Director Leon Restaurants

Darren Topp Chief Executive LK Bennett

Nathan Williams Chief Executive Mamas & Papas

Stuart Machin Chief Executive Marks and Spencer

Rami Baitiéh Chief Executive Morrisons

Phil Ponsonby Chief Executive

Midcounties Co-operative

Anthony Short Executive Director

Music Industries Association

Helen Connolly Chief Executive New Look

Hannah Gibson Chief Executive

Ocado

Paul Stirling Group Retail Director

One O One Convenience Stores

Austin Cooke Managing Director Poundland

Nick Vance Chief Executive Radley+Co Ryan McDonnell Chief Executive

Lidl GB

John Colley

Executive Chairman & Chief Executive

Majestic Wine Warehouse

Mike Tomkins Chairman MandM Direct

Nick Stowe Chief Executive Monsoon Accessorize

Mark Neale Chief Executive Mountain Warehouse

Noel Keeley Chief Executive Musgrave Group

Steve Johnson Chief Executive N Brown

Lord Wolfson Chief Executive

Next

Oliver Tress

Founder & Chief Executive

Oliver Bonas

Lyssa McGowan Chief Executive Pets at Home Group

Kari Rodgers UK Retail Director

Primark

Christos Angelides Chief Executive

Reiss



Julie Abraham Chief Executive Richer Sounds

Warren Cohen

COO River Island

Pete Cheema Chief Executive

Scottish Grocers' Federation

John Mewett Chief Executive Screwfix

Paul Hayes Chief Executive

Seasalt

Peter Bainbridge

Managing Director - Optics

Specsavers

Craig Ash

Managing Director Swarovski UK

Gill Smith

Managing Director The Perfume Shop

lan Williams Chief Executive

The Original Factory Shop

Mark Smith Chief Executive

The Southern Co-operative

Robert Parker Chief Executive Topps Tiles

David Wood

Group Chief Executive

Wickes Group

Christina Dowling UK Retail Manager Rigby & Peller

Simon Roberts Chief Executive Sainsbury's

Karen Scott Chief Executive

Scottish Midland Co-operative Society

Colin Temple President Schuh

Michael Fletcher Managing Director

Spar UK

Julian Dunkerton

Chief Executive & Founder

Superdry

Matthew Barnes
UK Chief Executive

Tesco

Patrick Birkbeck Managing Director The House of Bruar

Michael Rolland Managing Director The Paint Shed

Gavin Peck Chief Executive The Works

Nathan Smith Chief Executive Whittard of Chelsea



CC.

James Murray MP, Exchequer Secretary to the Treasury
The Rt Hon Jonathan Reynolds MP, Secretary of State for Business and Trade
Gareth Thomas MP, Minister for Services, Small Business and Exports
Varun Chandra, Special Adviser to the Prime Minister on Business and Investment