

Business Case Study

## New human resources development model that accommodates the current and post Covid-19 era

Utilize CompTIA certifications to develop professionals who can identify and solve customers' needs



TARGET	DX Strategy Headquarters, IT Services Division Infrastructure Engineers (Cloud, Security)
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Background of Efforts

Pasona Tech specializes in technology in accordance with the Pasona Group's corporate philosophy, "Solutions to Society's Problems." As a true partner who shares happiness with their customers, the company identifies essential issues and aims to work from the perspective of the other party. Additionally, as a professional who connects people and technology, we strive to develop engineers who provide reliable solutions and new value.

**[To embrace remote work, Pasona Tech aims to produce infrastructure engineers who can execute cloud-based projects]**

Prior to the Covid-19 disruption, specific knowledge such as in the server or network area was adequate to handle projects. However, after the disruption, the needs for the cloud have further increased, and its comprehensive knowledge is required to implement and operate various issues. Therefore, we believe it is essential to enhance our business infrastructure for the cloud, considering security operation, and we work to create an HR model for the following:

- Cloud Engineers
- Security Infrastructure Engineers

Key CompTIA certifications to utilize



**CompTIA Cloud Essentials+** covers cloud services from a business perspective. The expertise validated includes the business value of cloud computing, cloud types, steps to a successful adoption of the cloud, impact and changes on IT service management, as well as risks and consequences.



**CompTIA Cloud+** validates the skills you need to maintain and optimize cloud infrastructure services. It reflects an emphasis on incorporating and managing cloud technologies as part of broader systems operations.



**CompTIA Security+** designates knowledgeable professionals in the field of security. The exam covers the most important foundational principles for securing a network and managing risk.



**CompTIA CySA+** evaluates the knowledge and skills required to understand threat detection tools and identify organizational vulnerabilities, threats and risks.

ACTION

- Development in Cloud engineers:  
Being equipped with business capabilities to identify and solve customers' issues. Deeper understanding of various cloud systems including the public cloud such as AWS, Microsoft Azure, GCP, as well as the public cloud. Aiming to shift to upper level engineers who can perform optimal implementation and operation.
- Development in Security Infrastructure Engineers:  
Being equipped with business capabilities to analyze and comprehensively solve security risks. These efforts will lead to the improvement of security systems entirely.

**CompTIA Cloud Essentials+**  
**CompTIA Network+**  
**CompTIA Server+**  
**CompTIA Security+**  
**CompTIA Cloud+**



**AWS**  
**Microsoft Azure**  
**Google**  
**Other Cloud Services**  
  
**CompTIA CySA+**

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"To support our clients' strategic human resources, we practice training in cloud and security areas utilizing 6 certification programs offered by CompTIA."

Mr. Kyosuke Hirano  
Manager,  
IT Services Division

Certification in USE

- CompTIA Network+
- CompTIA Server+
- CompTIA Cloud+
- CompTIA Cloud Essentials+
- CompTIA Security+
- CompTIA CySA+

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"With the increasing number of complex systems, we believe the adoption of CompTIA certifications will raise the technical level of engineers comprehensively, and their extensive knowledge will solve various problems."

Educational Representatives,  
IT Service Division, DX Strategy Headquarters

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