

**F5 END USER SERVICES AGREEMENT
ACCEPTABLE USE POLICY**

Last Modified: November 15, 2021

This Acceptable Use Policy ("**Policy**") is subject to the F5 End User Services Agreement ("**Agreement**") and sets forth guidelines for acceptable use of the F5 software as a service Portals and the SaaS Offerings you have subscribed to and which are provided by F5, Inc. through their respective Portals (as used herein, collectively the "**Services**"). Additional detail for particular SaaS Offerings is available in the Service-Specific Terms and takes precedence over this Policy to the extent of any conflict.

By accessing or using the Services, you acknowledge that you have read, understood and agreed to comply with the terms of this Policy. Capitalized terms used herein and not otherwise defined herein have the meaning set forth in the Agreement, Service-Specific Terms and other policies applicable to the Services. You agree to ensure that there is no breach, compromise or violation, by you and Your Affiliates, and your or their employees, consultants, agents, customers, suppliers or independent contractors of this Policy, and you will be liable and responsible for any such non-compliance.

1. Restrictions, Limitations, Misuse. The following restrictions and limitations apply to your access to and use of the Services. Violations of any of the following shall be deemed a misuse of the Services ("**Misuse**"):

- 1.1 You agree to use the Services for lawful purposes only.
- 1.2 You will not and will not allow a third party (including, but not limited to, your Affiliates) to:
 - 1.2.1 copy, modify, sell, sub-license, rent, or transfer the Services to any third party;
 - 1.2.2 attempt to defeat, circumvent or disable any copy protection mechanism in the Services;
 - 1.2.3 modify, distribute, alter, or tamper with the Services;
 - 1.2.4 use, or permit access to, the Services separately to operate in or as a time-sharing, outsourcing, service bureau, application service provider, or managed service provider environment;
 - 1.2.5 reverse engineer, disassemble, or decompile the Services or apply any other process or procedure to derive the source code of any software included in the Services (except to the extent applicable legal requirements don't allow this restriction, and then only after you have given us notice and an opportunity to resolve any interoperability issues);
 - 1.2.6 access or use any Service Offering in a way intended to avoid incurring fees or exceeding usage limits or quotas;
 - 1.2.7 introduce any infringing, obscene, libelous, or otherwise unlawful data or material into the Services; or
 - 1.2.8 remove, obscure, or alter any intellectual property right or confidentiality notices or legends appearing in or on any aspect of any the Services.
- 1.3 In addition to the restrictions set forth above, the below is conduct deemed by us to be inappropriate, improper or harmful to our reputation, network, or the Services and therefore prohibited when using the Services:
 - 1.3.1 causing, aiding, encouraging, or facilitating any end user to point to or otherwise direct traffic to any content that violates applicable legal requirements;
 - 1.3.2 using, encouraging, aiding or facilitating the use of the Services to (including by pointing to web sites or locations that) create, transmit, distribute or store material that: violates trademark, patent, copyright, trade secret or other intellectual property laws; violate the privacy, publicity or other personal rights of others, include tools designed for compromising security (including but not limited to password guessing programs, cracking tools or network probing tools); violate any

applicable legal requirements related to export control, data protection or anti-terrorism regulations; or impair the privacy of communications; or

- 1.3.3 attempting to penetrate or manipulate, or encourage, aid or facilitate the penetration or manipulation of, the security features of the Services or any other system (including but not limited to unauthorized access to or use of data, systems or networks, probing, scanning or testing the vulnerability of a system or network, breaching security authentication measures, unauthorized monitoring of data or traffic, interfering with the service of any user, host or network by any means; forging any TCP/IP packet header or any part of a message header).

2. Remedies for Violations. In addition to our other rights and remedies under the Agreement, we may immediately (and without prior notice) suspend or terminate the Agreement or your access to the Portal or any individual SaaS Offering(s), including but not limited to any transmission of Customer Content to or through the Services, if we reasonably believe (A) you may have committed or may be about to commit one or more acts of Misuse, (B) continued use of Services violate applicable legal requirements or will have an adverse impact on our network or systems, or (C) it is necessary to mitigate any damage or liability resulting from a violation of this Policy. With respect to the foregoing, we may notify appropriate law enforcement agencies of any violation of this Policy. You will fully cooperate with us, and any law enforcement agencies we request, to resolve any such violation.

3. Miscellaneous. We reserve the right to modify or replace this Policy at any time and in our sole discretion. We will indicate at the top of this Policy the date of last update. Any changes will be effective immediately upon posting the revised version on the Portal (or a successor website) or such later effective date as may be indicated at the top of the revised Policy. Your continued use of the Services following the posting of any changes to this Policy, or by refraining from such use but not notifying us of termination of the Agreement within 10 days of such effective date, will constitute your acceptance of such changes. If you do not agree to the changes, you must stop using the Services. In addition, we may provide other methods by which you may accept this Policy (or subsequent changes). It is your responsibility to check the Portal regularly for modifications to this Policy.