



»» **SERVICENOW ENTERPRISE  
ARCHITECTURE DATASHEET**

# Enhance ServiceNow Enterprise Architecture with Flexera

ServiceNow Enterprise Architecture—formerly ServiceNow Application Portfolio—provides a centralized inventory of business applications. When fueled with clean, reliable enterprise IT data from Flexera, it empowers enterprises to identify redundancies, lower risks from outdated assets, reduce IT expenses and align their application portfolio with business strategies.

## Key benefits to Enterprise Architecture resulting from the Flexera/ServiceNow integration



**Data accuracy:** Flexera normalizes hardware and software data, ensuring that the ServiceNow CMDB contains reliable, clean data for optimal Enterprise Architecture results.



**Vendor lifecycle management:** Flexera's integration populates ServiceNow's Enterprise Architecture with up-to-date software lifecycle information, offering better insights for application lifecycle management.



**Adherence with CSDM:** Writing to native ServiceNow tables, Flexera ensures that the data consumed by Enterprise Architecture is readily accessible and accurately maintained.

## Key functions of ServiceNow Enterprise Architecture



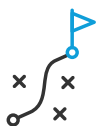
**Application rationalization:** Evaluates applications to determine whether to invest, sustain or replace them, ensuring optimal resource allocation.



**Business capability planning:** Links business capabilities to applications, services, and associated hardware and software, helping identify gaps and opportunities for improvement.



**Technology portfolio management:** Manages technology risks by tracking the versions and lifecycles of hardware and software components, ensuring critical applications are not at risk from outdated technology.



**Application roadmapping:** Creates real-time roadmaps to plan application rationalization and migration activities, aligning work, finances and resources with strategic goals.

# Flexera's integration populates ServiceNow tables that Enterprise Architecture consumes

The Flexera integration adds value by enriching the data in the SAM Foundation and CMDB tables, ensuring that the data used across ServiceNow, including by the Enterprise Architecture application, is more complete and actionable. Better software lifecycle management and compliance helps organizations map and visualize their IT architecture, understand software dependencies, and optimize IT resource usage.

## Flexera One integration OOB tables: Import into ServiceNow

