Okta, Inc. Accessibility Conformance Report
Revised Section 508 Edition

VPAT® Version 2.3 – December 2018

Name of Product/Version: Okta End User Dashboard and Okta Browser Plugins

Product Description: The Okta End User Web App is a workforce-facing portal that enables enterprise employees low- or no-friction modern SSO (single sign-on) access to their business-critical data and applications, from any device. A companion browser plugin affords convenient access.

Date: August 2019

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Evaluation Methods Used: Testing Okta involved a combination of manual and functional testing on desktop and mobile platforms. Level Access (Level) comprehensively tested a selection of pages representative of Okta using, among other methodology, the screen reader JAWS 2018, exclusive use of the keyboard, and manual inspection of code. Level also functionally tested a typical user flow with the JAWS 2018 screen reader.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Plugin: Partially Supports	Web: Most non-text content that is presented to the user has a text alternative that serves the equivalent purpose. However, a rating of Partially Supports has been given for the following reasons: • Often, CSS background images that convey meaning are used with no textual equivalent. • In some cases, visible content is not made available to assistive technology, including image buttons and links. • In rare instances, visual content that uses CSS background properties, such as background color, does not provide a textual or visible equivalent. • Often, custom controls do not provide textual name, state, and role information to assistive technology. • Often, image links and buttons do not provide meaningful alternative textual descriptions. Plugin: Most non-text content that is presented to the user has a text alternative that serves the equivalent purpose. However, a rating of Partially Supports has been given for the following reasons:

Criteria	Conformance Level	Remarks and Explanations
		• In rare instances, visual content that uses background properties, such as background color, does not provide a textual or visible equivalent. • Often, image links and buttons do not provide meaningful alternative textual descriptions.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Plugin: Supports	Web: The product does not have pre-recorded audio-only or pre-recorded video-only content. Plugin: The product does not have pre-recorded audio-only or pre-recorded video-only content.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Plugin: Supports	Web: The product does not include any synchronized media. Plugin: The product does not include any synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Plugin: Supports	Web: The product does not include any synchronized media. Plugin: The product does not include any synchronized media.
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Plugin: Partially Supports	Web: Information, structure, and relationships conveyed through presentation can sometimes be programmatically determined or available in text. A rating of Partially Supports has been given for the following reasons:

Criteria	Conformance Level	Remarks and Explanations
		• Often, visual headings do not use proper HTML to identify them as such. • In some cases, content is unnecessarily identified as headings. • Often, non-decorative content is placed with CSS pseudo elements that are not rendered or described to assistive technology. • Often, form fields lack visible or programmatically associated labels. • In some cases, errors appear on forms, but are not announced automatically by screen readers. Plugin: Information, structure, and relationships conveyed through presentation can sometimes be programmatically determined or available in text. A rating of Partially Supports has been given for the following reasons: • Often, visual headings are not identified programmatically as such. • In some cases, content is unnecessarily identified as headings.
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Plugin: Partially Supports	Web: When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined. Plugin: When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined in most cases. However, a rating of Partially

Criteria	Conformance Level	Remarks and Explanations
		Supports has been given for the following reason: • In rare cases, the reading order of the content does not match the implied visual order from left to right and top to bottom.
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Plugin: Supports	Web: Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components, such as size, visual location, orientation, or sound. Plugin: Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components, such as size, visual location, orientation, or sound.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Plugin: Partially Supports	Web: Color is not used as the only visual means of indicating action, prompting a response, or distinguishing a visual element for much of the product. However, a rating of Partially Supports has been given for the following reasons: • In some cases, color is used as the sole method of indicating selection. • In some cases, page tabs do not provide state and role information. Plugin: Color is not used as the only visual means of indicating action, prompting a response, or distinguishing a visual element for much of the product. However, a rating of Partially Supports has been given for the following reasons:

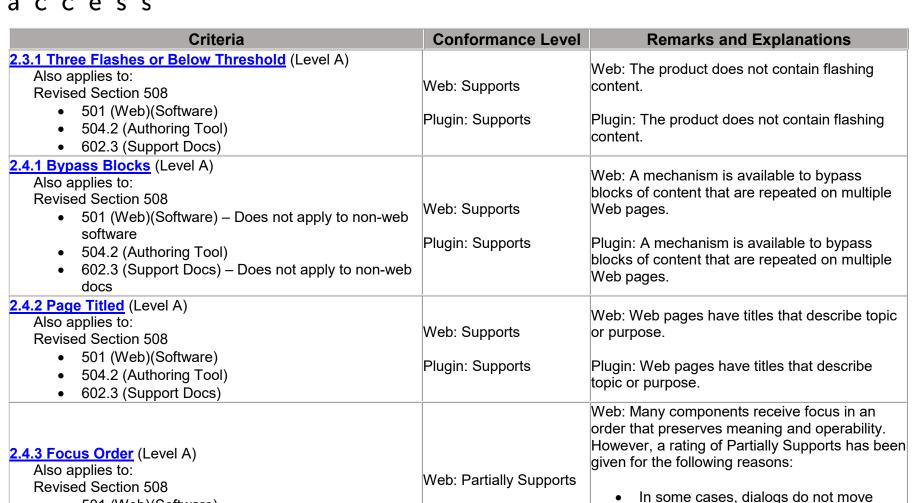| Criteria	Conformance Level	Remarks and Explanations
		• In some cases, color is used as the sole method of indicating selection. • In some cases, page tabs do not provide state and role information.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Plugin: Supports	Web: Audio content on web pages does not play automatically, a mechanism is available to pause or stop audio, and a mechanism is available to control audio volume independently from the overall system volume level. Plugin: Audio content on web pages does not play automatically, a mechanism is available to pause or stop audio, and a mechanism is available to control audio volume independently from the overall system volume level.
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Plugin: Partially Supports	Web: Much of the content within the product is operable through a keyboard interface without requiring specific timings for individual keystrokes. However, a rating of Partially Supports has been given for the following reasons: • Often, custom controls (including buttons, tabs, and dropdowns) are not keyboard accessible. • Often, custom controls lack a name, role, and state. • In rare instances, tasks are operated by drag-and-drop, and are not keyboard accessible.

Criteria	Conformance Level	Remarks and Explanations
		Plugin: Much of the content within the product is operable through a keyboard interface without requiring specific timings for individual keystrokes. However, a rating of Partially Supports has been given for the following reasons: • Often, custom controls (including buttons and tabs) are not keyboard accessible. • Often, custom controls lack a name, role, and state.

2.1.2 No Keyboard Trap (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports
	
	Plugin: Supports
		Web: The product does not contain keyboard traps.
		
		Plugin: The product does not contain keyboard traps.

2.2.1 Timing Adjustable (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports
	
	Plugin: Supports
		Web: The product does not have content that requires timed interactions, and the time limit for user sessions is longer than 20 hours.
		
		Plugin: The product does not have content that requires timed interactions, and the time limit for user sessions is longer than 20 hours.

2.2.2 Pause, Stop, Hide (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports
	
	Plugin: Supports
		Web: The product does not contain moving, blinking, or scrolling content, and a mechanism is provided to pause or stop synchronized media.
		
		Plugin: The product does not contain moving, blinking, or scrolling content, and a mechanism is provided to pause or stop synchronized media.

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Plugin: Supports	Web: The product does not contain flashing content. Plugin: The product does not contain flashing content.
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Plugin: Supports	Web: A mechanism is available to bypass blocks of content that are repeated on multiple Web pages. Plugin: A mechanism is available to bypass blocks of content that are repeated on multiple Web pages.
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Plugin: Supports	Web: Web pages have titles that describe topic or purpose. Plugin: Web pages have titles that describe topic or purpose.
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Plugin: Supports	Web: Many components receive focus in an order that preserves meaning and operability. However, a rating of Partially Supports has been given for the following reasons: • In some cases, dialogs do not move focus to an appropriate location when opened. • In some cases, dialogs do not return focus to an appropriate location when closed.

Criteria	Conformance Level	Remarks and Explanations
		• In rare instances, focus is placed onto a particular field, skipping some information above it. Plugin: Components can be navigated sequentially and where the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Plugin: Supports	Web: The purpose of each link can be determined from the link text alone, or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general. Plugin: The purpose of each link can be determined from the link text alone, or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Plugin: Supports	Web: The default human language of most web pages can be programmatically determined within the product. However, a rating of Partially Supports has been given for the following reason: • In some cases, the document language is not set.

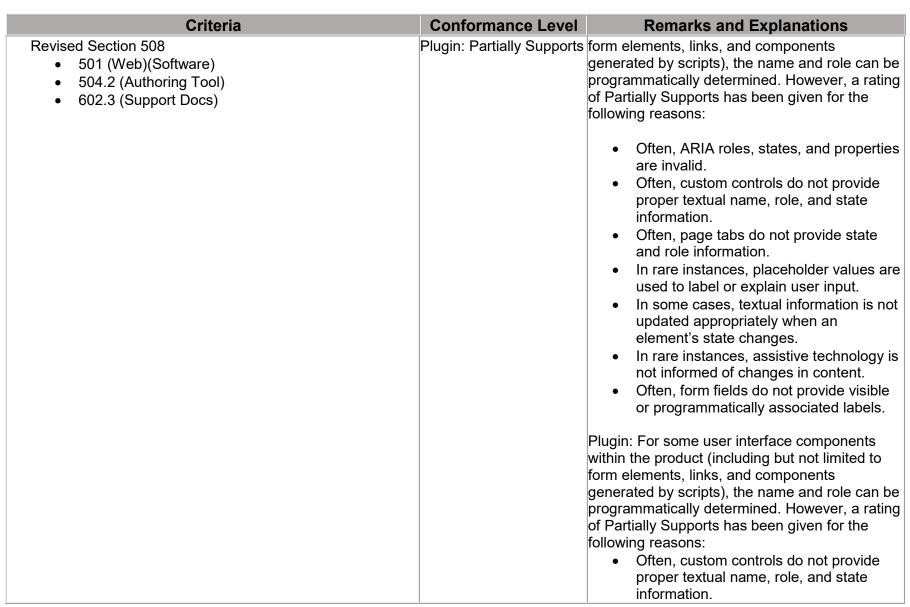| Criteria	Conformance Level	Remarks and Explanations
		Plugin: The default human language can be programmatically determined within the product.
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Plugin: Supports	Web: When any user interface components within the product receive focus, it does not initiate a change of context. Plugin: When any user interface components within the product receive focus, it does not initiate a change of context.
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Plugin: Supports	Web: Changing the setting of most user interface components within the product does not automatically cause a change of context unless the user has been advised of the behavior before using the component. Plugin: Changing the setting of most user interface components within the product does not automatically cause a change of context unless the user has been advised of the behavior before using the component.
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Plugin: Supports	Web: If an input error is automatically detected within the product, the item that is in error is identified and the error is described to the user in text in some cases. However, a rating of Partially Supports has been given for the following reason: • In rare instances, fields in error are not clearly indicated for information that is submitted. Plugin: If an input error is automatically detected within the product, the item that is in error is

Criteria	Conformance Level	Remarks and Explanations
		identified and the error is described to the user in text.
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Plugin: Supports	Web: Labels or instructions are provided when content requires user input for much of the product. However, a rating of Partially Supports has been given for the following reasons: • Often, errors are not associated with their corresponding form fields. • In rare instances, visual labels or instructions are not provided for user input. Plugin: Labels or instructions are provided when content requires user input.
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Plugin: Supports	Web: In most cases, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features. However, a rating of Partially Supports has been given for the following reasons: • In some cases, invalid markup exists for link controls. Plugin: Elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique.
4.1.2 Name, Role, Value (Level A) Also applies to:	Web: Partially Supports	Web: For some user interface components within the product (including but not limited to

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Plugin: Partially Supports	form elements, links, and components generated by scripts), the name and role can be programmatically determined. However, a rating of Partially Supports has been given for the following reasons: • Often, ARIA roles, states, and properties are invalid. • Often, custom controls do not provide proper textual name, role, and state information. • Often, page tabs do not provide state and role information. • In rare instances, placeholder values are used to label or explain user input. • In some cases, textual information is not updated appropriately when an element's state changes. • In rare instances, assistive technology is not informed of changes in content. • Often, form fields do not provide visible or programmatically associated labels. Plugin: For some user interface components within the product (including but not limited to form elements, links, and components generated by scripts), the name and role can be programmatically determined. However, a rating of Partially Supports has been given for the following reasons: • Often, custom controls do not provide proper textual name, role, and state information.

Criteria	Conformance Level	Remarks and Explanations
		• Often, page tabs do not provide state and role information. • In rare instances, assistive technology is not informed of changes in content. • Often, form fields do not provide visible or programmatically associated labels.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Plugin: Supports	Web: The product does not contain live audio content. Plugin: The product does not contain live audio content.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Plugin: Supports	Web: The product does not contain synchronized media. Plugin: The product does not contain synchronized media.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Plugin: Partially Supports	Web: The visual presentation of text and images of text sometimes have a contrast ratio of at least 4.5:1 and 3:1 for large text. However, a rating of Partially Supports has been given for the following reason:

Criteria	Conformance Level	Remarks and Explanations
		• There are some specific color combinations that do not provide sufficient contrast. Plugin: The visual presentation of text and images of text sometimes have a contrast ratio of at least 4.5:1 and 3:1 for large text. However, a rating of Partially Supports has been given for the following reason: • There are some specific color combinations that do not provide sufficient contrast.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Plugin: Supports	Web: Text can be resized without assistive technology up to 200 percent without loss of content or functionality for most of the product. Plugin: Text can be resized without assistive technology up to 200 percent without loss of content or functionality for most of the product.
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Plugin: Supports	Web: The text is used to convey information rather than images of text except where a particular presentation of text is essential to the information being conveyed, like in logotypes. Plugin: The text is used to convey information rather than images of text except where a particular presentation of text is essential to the information being conveyed, like in logotypes.
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508	Web: Supports Plugin: Supports	Web: More than one way is available to locate a web page within a set of web pages, except where the web page is the result of, or a step in, a process.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		Plugin: More than one way is available to locate a web page within a set of web pages, except where the web page is the result of, or a step in, a process.
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Plugin: Supports	Web: When headings and labels exist within the product, most describe the topic or purpose. Plugin: When headings and labels exist within the product, most describe the topic or purpose.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Plugin: Partially Supports	Web: Most interactive content of the product has a visible keyboard focus indicator. However, a rating of Partially Supports has been given for the following reason: • In some cases, keyboard focus for interactive content is not indicated visually. Plugin: Most interactive content of the product has a visible keyboard focus indicator. However, a rating of Partially Supports has been given for the following reason: • In some cases, keyboard focus for interactive content is not indicated visually.
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software)	Web: Supports Plugin: Supports	Web: The human language of each passage or phrase in the content can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		Plugin: The human language of each passage or phrase in the content can be programmatically determined.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Plugin: Supports	Web: Navigational mechanisms that are repeated on multiple web pages within a set of web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user. Plugin: Navigational mechanisms that are repeated on multiple web pages within a set of web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Plugin: Supports	Web: Components that have the same functionality within the product are identified consistently. Plugin: Components that have the same functionality within the product are identified consistently.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Plugin: Supports	Web: If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user within the product. Plugin: If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user within the product.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to:	Web: Supports	Web: The product does not cause legal commitments or financial transactions for the

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Plugin: Supports	user to occur, does not modify or delete user-controllable data in data storage systems, and does not submit user test responses. Plugin: The product does not cause legal commitments or financial transactions for the user to occur, does not modify or delete user-controllable data in data storage systems, and does not submit user test responses.

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Partially Supports Plugin: Partially Supports	Web: A rating of Partially Supports has been given for the following reasons: • As described in **1.1.1 Non-text Content**, much of the non-text content lacks textual equivalents. • As described in **1.3.1 Info and Relationships** textual equivalents of visual information and relationships are missing on many controls.

Criteria	Conformance Level	Remarks and Explanations
		• As described in **1.4.1 Use of Color**, controls occasionally rely on color alone to convey their state or to notify users. • As described in **2.1.1 Keyboard** controls are not all navigable solely using the keyboard. • As described in **2.4.3 Focus Order**, there is a lack of keyboard accessibility through critical user flows. • As described in **3.1.1 Language of Page**, the language of the page is not set. • As described in **3.3.1 Error Identification**, many forms do not provide clear error identification. • As described in **3.3.2 Labels or Instructions**, many form fields are not associated with their error messages. • As described in **4.1.1 Parsing**, some image links lack informative alternative text. • As described in **4.1.2 Name, Role, Value**, many elements are not exposed correctly to screen readers due to lack of ARIA markup, improperly implemented ARIA roles and attributes, and state changes are not communicated programmatically. Plugin: A rating of Partially Supports has been given for the following reasons: • As described in **1.1.1 Non-text Content**, much of the non-text content lacks textual equivalents.

Criteria	Conformance Level	Remarks and Explanations
		• As described in **1.3.1 Info and Relationships** textual equivalents of visual information and relationships are missing on many controls. • As described in **1.3.2 Meaningful Sequence**, some content does not appear in the code in the same order it appears onscreen. • As described in **1.4.1 Use of Color**, controls occasionally rely on color alone to convey their state or to notify users. • As described in **2.1.1 Keyboard** controls are not all navigable solely using the keyboard. • As described in **4.1.2 Name, Role, Value**, many elements are not exposed correctly to screen readers due to lack of ARIA markup, improperly implemented ARIA roles and attributes, and state changes are not communicated programmatically.
302.2 With Limited Vision	Web: Partially Supports Plugin: Partially Supports	Web: A rating of Partially Supports has been given for the following reasons: • As described in **1.1.1 Non-text Content** and **1.4.1 Use of Color**, users with limited vision will have issues when using the product. • As described in **1.4.3 Contrast (Minimum)**, some text has insufficient contrast with its background. Plugin: A rating of Partially Supports has been given for the following reasons: • As described in **1.1.1 Non-text Content** and **1.4.1 Use of Color**, users with limited vision will have issues when using the product.

Criteria	Conformance Level	Remarks and Explanations
		• As described in **1.4.3 Contrast (Minimum)**, some text has insufficient contrast with its background.
302.3 Without Perception of Color	Web: Partially Supports Plugin: Partially Supports	Web: A rating of Partially Supports has been given for the following reason: • As described in **1.4.1 Use of Color**, a dependency on color is present for some content and notifications. Plugin: A rating of Partially Supports has been given for the following reason: • As described in **1.4.1 Use of Color**, a dependency on color is present for some content and notifications.
302.4 Without Hearing	Web: Supports Plugin: Supports	Web: The product is usable by those without hearing. Plugin: The product is usable by those without hearing.
302.5 With Limited Hearing	Web: Supports Plugin: Supports	Web: The product is usable by those with limited hearing. Plugin: The product is usable by those with limited hearing.
302.6 Without Speech	Web: Supports Plugin: Supports	Web: The product is usable by those without speech. Plugin: The product is usable by those without speech.
302.7 With Limited Manipulation	Web: Partially Supports Plugin: Partially Supports	Web: A rating of Partially Supports has been given for the following reasons:

Criteria	Conformance Level	Remarks and Explanations
		• As described in **2.1.1 Keyboard** and **2.4.3 Focus Order**, there is a lack of keyboard accessibility through critical user flows. • As described in **2.4.7 Focus Visible**, focus is only visible on some controls. Plugin: A rating of Partially Supports has been given for the following reasons: • As described in **2.1.1 Keyboard** , there is a lack of keyboard accessibility through critical user flows. • As described in **2.4.7 Focus Visible**, focus is only visible on some controls.
302.8 With Limited Reach and Strength	Web: Partially Supports Plugin: Partially Supports	Web: A rating Partially Supports has been given for the following reason: • As described in **2.1.1 Keyboard** , **2.4.3 Focus Order**, and **2.4.7 Focus Visible**, there is a lack of keyboard accessibility through critical user flows. Plugin: A rating Partially Supports has been given for the following reason: • As described in **2.1.1 Keyboard** and **2.4.7 Focus Visible**, there is a lack of keyboard accessibility through critical user flows.
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Partially Supports Plugin: Supports	Web: A rating of Partially Supports has been given for the following reason: • As described in **3.3.1 Error Identification**, and **3.3.2 Labels or Instructions**, users with

Criteria	Conformance Level	Remarks and Explanations
		limited language, cognitive and learning disabilities may have issues using the product. Plugin: The product is usable by those with limited language, cognitive, and learning abilities.

Chapter 4: Hardware

Notes: Not Applicable

Chapter 5: Software

Notes: Not Applicable

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Applicable – Not Tested	
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Applicable – Not Tested	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Applicable – Not Tested	
603.3 Accommodation of Communication Needs	Applicable – Not Tested	

Legal Disclaimer (Company)

*Notwithstanding anything in this VPAT to the contrary, the information provided related to Okta End User Dashboard and Okta Browser Plugins compliance represents Okta's knowledge and belief as of the date stated above.

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