Content Manager Cloud

Organizations require a robust, flexible, and future-proof enterprise content management (ECM) solution, while seeking to leverage the benefits of cloud computing. OpenText's new Cloud-based solution offers the best of both.

All the Expected Benefits of a SaaS Offering

- Reduced infrastructure costs
- Scalable, fast, and stable offering
- Extremely secure with certifications and a dedicated cyber security team
- Access anywhere
- Upgrades are someone else's problem!

Key Benefits of CM Cloud

- Free and unlimited Inquiry User licenses included in Content Manager Select Edition
- 500,000 free records and 5 free admin user licenses included in the Content Manager Select license
- Free Content Manager functional modules including: OCR, Rendering, Auto-classification, Warehouse Integration, and more
- 1 to 5 year term with monthly SKUs available
- Flexible option of SaaS or PaaS allows customers to choose their service provider
- Microsoft Office integration
- Mobile app (Android and iOS native)
- SharePoint integration
- Microsoft Teams and Content Manager integration
- XDMS (External document Management System) integration

Product Highlights

Manage information from creation to disposal, meet data privacy guidelines, and achieve information governance objectives with OpenText™ Content Manager Cloud Service. The proven and robust enterprise content management system provides your organization with unmatched flexibility, usability, and scalability.

Content Manager Cloud offers the same proven product in a scalable, robust SaaS model that lowers the cost and effort of ownership and administration.

Licensing Breakdown

Content Manager Select Edition

Content Manager Cloud requires customers to be using the Select Edition of Content Manager. This is a subscription edition that must be renewed yearly and is all inclusive, meaning both the license and the support fees are included in the subscription fee. 1 to 5 year flexible term with monthly SKUs available. Due to its subscription model, Content Manager Select has many advantages, such as flexibility to adapt based on your yearly consumption. It also comes with many free extras such as extra users and functionality, see grid for details.

Content Manager Select, in general, is suited to customers who want a flexible, OPEX type subscription model, which allows customers to "rent" rather than "buy" Content Manager.

Content Manager Select Edition is broken down into the same components as the other editions:

- User quantity by type
- Record volumes
- Any optional royalty-bearing modules (non-royalty bearing modules are all included for free in Content Manager Select)

Content Manager Cloud Packages

Our Content Manager Cloud brings Content Manager to the Cloud. This will benefit all customers who seek a cloud strategy. Upgrades and maintenance are now outsourced, which enables the customer to consume Content Manager care-free.

Content Manager Cloud is available in many packages and formats to best suit customer requirements and is added on top of the Content Manager Select Edition License.

The offering is available from OpenText™ as a direct SaaS offering which includes managed services; or as a PaaS offering which allows a customer's preferred partner to add their own services onto the package.

Once the SaaS or PaaS choice is made, the level of service must be determined between Gold, Platinum, or Titanium. More detail on those in the grid below.

Content Manager is available in the Cloud. Licenses are available with the following components to optimize your investment in Content Manager, an OpenText account executive will work with you to determine how to best support your specific use case.

Content Manager Cloud License Breakdown

Select Edition	+	Cloud Package	+	Additional Users and Volume	+	Optional Services	=	Cloud License
Edition License		Choose the Cloud package		Volume and any extra users		Add extra services		Result: Use case based license

- Content Manager Select Edition license
- A gold, platinum, or titanium SaaS or PaaS package
- Additional users and volume pricing for any additional users that are not included in the volume packages
- Optional services available on a case-by-case basis and can be particularly relevant if a PaaS package is chosen

Key Features

Product Edition

The following table summarizes the various components of the Cloud License:

Content Manager Select Edition	
Standard features included	Content Manager Select Edition is broken down by user and volume packages
	Content Manager Select Edition is broken down into the same components as the other editions:
	- User quantity by type
	- Record volumes
	- Any optional royalty-bearing modules (non-royalty bearing modules are all included for free in Content Manager Select)
Target use cases	- Yearly subscription preferred
	- Cloud ready license

USER TYPES

Content Manager Select has a simplified licensing in terms of user types than previous editions. User type licenses have decreased from the previous 5 user roles to 3 new Select user roles. The table below shows the new Content Manager Select User Types and their mapping to previous roles.

See "Content Manager Data Sheet" for a description of the User Roles.

Content Manager Select User Types	
Select Administrator	This user type maps to Administrator, Records Manager, Records Coordinator
Select Power User	This user type maps to Knowledge Worker, Casual Contributor
Select Inquiry User	This user type maps to Reviewer/Inquiry. This license is free and unlimited in Content Manager Select.

Note: *While it is possible to upgrade user licenses to higher level user types, it is not possible to downgrade licenses to lower-level user types.*

VOLUME PACKAGES

Standard Volume Packages—At least one volume package must be purchased with any new Content Manager edition license. Different volume packages are available to mix and match to achieve the most cost-effective way to license your anticipated record volume. The volume packages are based on the number of metadata profiles and do not count document revisions or renditions separately, nor do they monitor document sizes. As a result, they won't restrict your ability to take full advantage of Content Manager's electronic document management features.

The following records volume package sizes are available for you to choose from: five hundred thousand, one million, three million, five million, ten million and one hundred million (100M).

You can use the previously mentioned volume calculator to assist with selecting the volume package that is right for your organization.

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SaaS Packages	
Standard features included	■ Initial Content Manager Select Application Setup ■ **Platform and Content Manager Select Application upgrades**, updates and patches ■ **Upgrades are included once every 2 years, higher frequency will require service** ■ **Ongoing platform and Content Manager Select application maintenance**, monitoring and configuration
Available packages	■ The Gold package—up to 1000 users ■ The Platinum package—up to 3000 users ■ The Titanium package—up to 3000 users and Mission Critical Disaster Recovery terms and conditions

PaaS Packages	
Standard features included	■ Initial Content Manager Select Application Setup. ■ **Platform upgrades**, updates and patches. ■ **Ongoing Platform maintenance**, monitoring and configuration.
Available packages	■ The Gold package—up to 1000 users ■ The Platinum package—up to 3000 users ■ The Titanium package—up to 3000 users and Mission Critical Disaster Recovery terms and conditions

Additional User Packages

■ Charge per additional user, one additional user license for SaaS packages and a separate additional user license for PaaS packages

Volume Packages

■ Volume packages must be purchased as add-ons to the SaaS or PaaS packages.

Optional Services/Licenses

■ Database and testing packs
■ Database Migration services
■ Data migration services
■ Integration services
■ Consulting services
■ Any additional service your 3rd party might include

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