

OpenText Legal Knowledge Management

Instantly find, organize, and gain insights from your data for the competitive advantage



Benefits

- Locate sought-after information independent of its whereabouts
- Use free format search term to find relevant content and subject matter experts across the entire organization
- Gain insights beyond just search hits
- Classify user-created content

In today's increasingly competitive world, accelerated speed to identifying relevant and hidden knowledge, internal expertise and experience is critical to meeting client demands, securing new clients and cases, reviewing precedents and outcomes and leveraging collective IP for the strategic advantage.

OpenText™ Legal Knowledge Management, enterprise search and insights software, helps teams quickly find, share, draw insights—in just seconds—from billions of documents stored in silos of structured and unstructured content. By quickly locating relevant information across employees, contacts contracts, emails, documents and other data, along with clients, projects and legal matters, OpenText Legal Knowledge Management provides actionable and timely information.

Instantly locate relevant information

Searching for information across disparate internal data sources takes time away from higher-value work. OpenText Legal Knowledge Management locates relevant information in seconds from an organization's disparate data stores—even sources users may not always think of—including DMS, finance and billing, matter management, attorney profiles, HR and litigation dockets, file shares, intranets and portals, emails and more, supporting over 400 file types. With an analytics engine augmented by machine learning, data visualizations, and a robust filtering interface, OpenText Legal Knowledge Management is the single location for finding all relevant information.

Identify content and subject matter experts

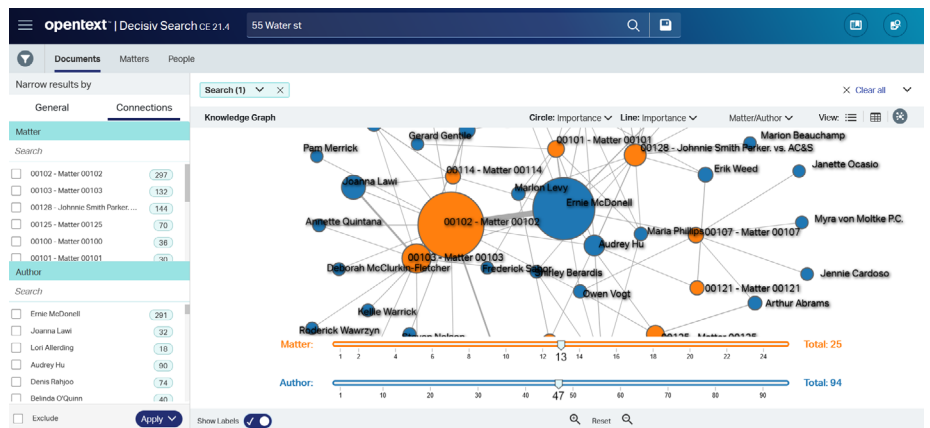
Demonstrating a track record of success and expertise is critical for supporting existing clients and securing new ones. OpenText Legal Knowledge Management rapidly surfaces relevant content along with subject matter experts and relationship insights that go far beyond biographies, quickly finding all relevant cases, employee experience, and areas of expertise. OpenText Legal Knowledge Management users do not need to memorize query formats or language—they need just enter any free formatted text into a search window and hit enter.

By connecting the dots faster than humanly possible, OpenText Legal Knowledge Management can scan billions of documents in seconds, cross-referencing content such as document authors and case documents. The resulting insights can be graphically displayed in a single view for easy at-a-glance visualizations, showing the organization’s volume of experience and relevance.

Gain insight beyond text search

OpenText Legal Knowledge Management goes beyond enterprise search to provide data-driven insights. Users can build complex queries and visualize results alongside graphs, charts and knowledge maps to reveal important relationships between data, taxonomies and concept groups.

By starting with just two pieces of information, OpenText Legal Knowledge Management visualizes relationships to help users quickly view insights, at-a-glance, for relevant cases and subject matter expertise, seeing how a court ruled in a like case to better estimate cost and timelines, and more. Insights surfaced by OpenText Legal Knowledge Management also can help teams with developing case strategy that investigates win-loss rates of attorneys before specific judges prior to creating a bid team, building a “who knows who” system or expert directory, running conflict checks, and increasing the value of subscriptions to external legal research services.

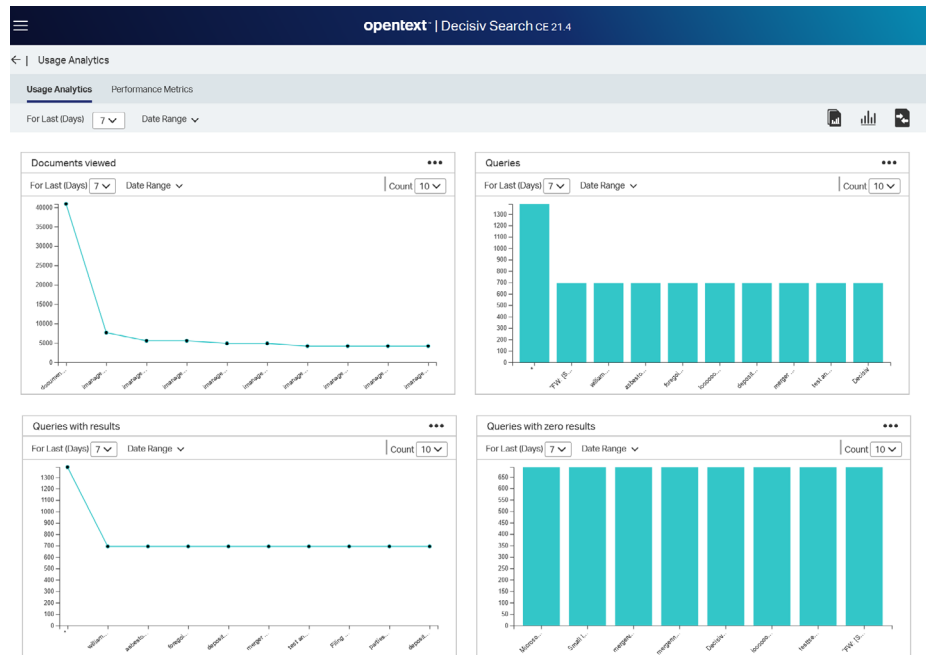


Quickly gain insight with at-a-glance visual display of significant relationships between authors, documents and matters.

“Decisiv Search (OpenText Legal Knowledge Management) provides our lawyers with powerful new capabilities and this underpins a key part of our knowledge strategy. Our lawyers can now access much of the knowledge they need from one single search box, rather than having to search in multiple databases.”

Paul Greenwood
Global Information Officer
Clifford Chance

At-a-glance visualizations display product usage and performance metrics to make informed operational, business and product infrastructure decisions.



Quickly make informed operational, business and product infrastructure decisions with at-a-glance display of product usage and performance metrics.

OpenText Legal Knowledge Management document filtering, with an integration with OpenText™ Intelligent Classification, further helps users find relevant content faster with AI-assisted text mining capabilities. Content stored across data repositories can be filtered to access knowledge with greater precision and efficiency, and unstructured data is categorized to reduce compliance risks.

The screenshot shows the search results page in OpenText Decisiv Search CE 21.4. It features a sidebar with filtering options and a main results area:

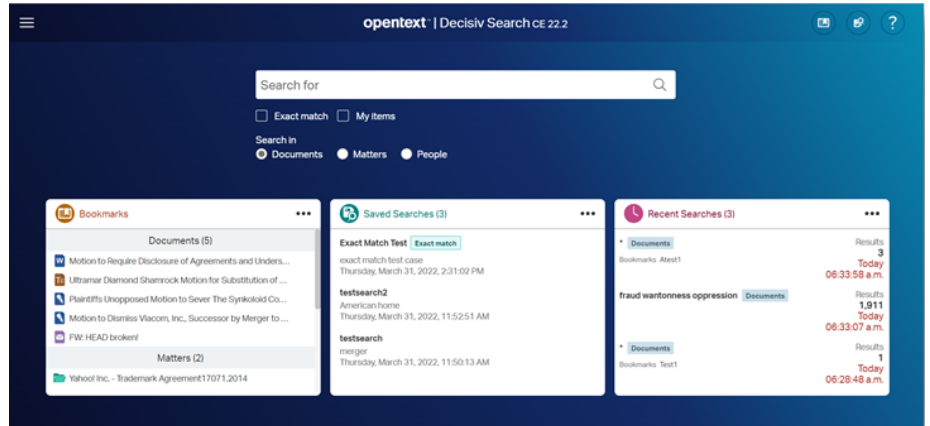
- Filtering Options:** Documents, Matters, People, Narrow results by, Location, Status, Enrichments (Key Terms, Sentiments, People, Places, Organizations), Dates, Navigate by hierarchy, Suggested query terms (private, report).
- Search Results:** Search (1), Application (1), Organizations (1). Results include document titles like '1. PS_DailyActivity_20080410.pdf' and '2. PS_DailyActivity_20080408.pdf' with details on collection, author, key terms, and sentiment.

AI-assisted OpenText Intelligent Classification capabilities give users the ability to find relevant information faster and with greater precision.

Professional Services offers integration with source repositories, customization and Managed Services including install, upgrade and health checks, practical law search, expertise search and integrations, OpenText Legal Knowledge Management categorizer, and training for administrators, knowledge managers, and developers.

Personalized dashboards

Knowledge workers spend too much time digging through repositories for relevant documents. Speeding this process can increase productivity and give organizations a significant competitive advantage. OpenText Legal Knowledge Management offers personalized dashboards with user context that allow staff to access their search information, such as bookmarks and recent and saved searches, improving search efficiency and user productivity.

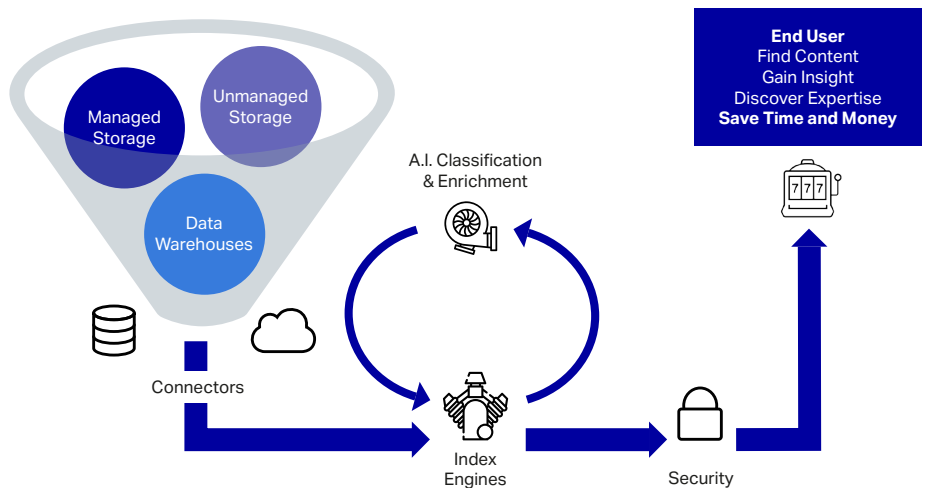


Classify data

Organizations often store legacy information. But as more data is generated, unorganized data makes it harder to find relevant information when needed—for example, for an existing case, a new client pitch, when moving data to a new system, or a merger or acquisition.

OpenText Legal Knowledge Management identifies and classifies both legacy and new information from external sources and can be run across any repository. With data identification, classification, and AI-assisted filing, OpenText Legal Knowledge Management maintains accuracy of information across systems to ensure that the most accurate data is available at users' fingertips.

OpenText Legal Knowledge Management transforms knowledge management with rapid, accurate enterprise search, data-driven insights and data classification. By leveraging OpenText Legal Knowledge Management's concept and predictive suggestion capabilities, users—regardless of their familiarity with the terminology relevant to a research topic, specific department, or organizational chart—can find information faster and gain insights beyond their current scope of knowledge.

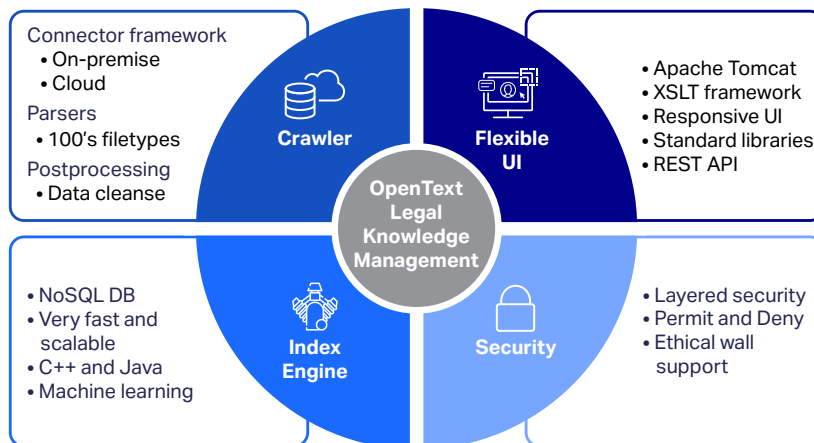


OpenText Legal Knowledge Management locates relevant information in seconds from an organization's disparate data stores.

Resources

[OpenText Legal Knowledge Management](#) ›

[Legal Tech solutions](#) ›



OpenText Legal Knowledge Management's four components enable rapid, accurate enterprise search, data-driven insights and automated data classification.

OpenText Legal Knowledge Management features

Predictive search	Find specific information faster leveraging integrated OpenText™ MindServer™ search—even without matching on exact keywords—with integrated concept analysis and supervised machine learning to automatically retrieve similar content.
Classification	Scan incoming documents with OpenText Legal Knowledge Management's rules-based categorizer for automated classification and the application of metadata tags.
Data visualization	Organize results visually according to content and metadata. View simplified charts that help organize complicated search results. Leverage Usage Analytics to identify product usage and performance metrics.
Concept group search	Leverages machine learning to cluster relevant information.
Highly scalable and secure architecture	Easily search across billions of records instantly while respecting the native security of the source system.
Flexible deployment	Access OpenText Legal Knowledge Management in the cloud, on-premise, remotely or via mobile devices or tablets.
SAML Authentication	Expand secure enterprise access to cover federation, identity management and single sign-on (SSO).
OpenText Intelligent Classification integration	Automatically filter volumes of documents stored in data lakes and access knowledge insights faster and more accurately than via human review.