

## Editorial policy

The purpose of this report is to communicate the roles and responsibilities of Tokyo Electron (TEL) in promoting a sustainable society, and various activities toward value creation. For each of TEL's five material issues, the report describes priority themes, medium- and long-term goals, and global initiatives aimed at contributing to the resolution of industry and social issues. Data sets are included at the end of the report, with an accompanying third-party assurance report attached for those items which are considered to be of particularly high importance.

TEL remains committed to understanding the demands from all of its stakeholders and committed to disclosing information in a timely and transparent manner. For more detailed information, please consult the company's website.

URL [www.tel.co.jp/csr/](http://www.tel.co.jp/csr/)



### Scope

This report covers the entire Tokyo Electron Group (34 consolidated companies), with some exceptions (indicated in the content).

### Reference guidelines

Global Reporting Initiative (GRI): Sustainability reporting standards  
Environmental Reporting Guideline 2018, Ministry of the Environment, Government of Japan

### Published date

August 2019 (Next report: August 2020)

### Period covered

Fiscal year 2019 (April 1, 2018 to March 31, 2019), some content also covers fiscal year 2020

### Contact

Akasaka Biz Tower 3-1 Akasaka 5-chome, Minato-ku, Tokyo 107-6325, Japan  
Tokyo Electron Limited  
CSR Operations, Tokyo Electron Limited  
Tel: +81-3-5561-7402

URL Inquiry point URL: [www.tel.com/contactus/](http://www.tel.com/contactus/)

## Contents

Editorial policy	1
Contents	2
<hr/>	
Tokyo Electron's business	3
CEO's message	5
CSR-oriented operations	7
Identifying material issues	9
CSR goals and results	11
Value creation through business	13
<hr/>	
Product competitiveness	15
About product competitiveness	15
Research and development	16
Tackling technological innovation	18
Environmental contribution of products	19
<hr/>	
Responsiveness to customers	21
About responsiveness to customers	21
Solutions that create value for customers	22
Initiatives for integrated proposals	23
Ensuring safety for customers	25
Improvement of customer satisfaction	26
<hr/>	
Higher productivity	27
About higher productivity	27
Quality management/Improvement of quality in the value chain	28
<hr/>	
People and workplaces	33
About people and workplaces	33
Human resource management/Diversity and inclusion	34
Career development/Human resource development initiatives	35
Work-life balance	36
Health and safety	37
<hr/>	
Management foundation	39
About management foundation	39
Corporate governance	40
Risk management	43
Compliance	44
Respect for human rights	45
Supply chain management	46
Environmental management	47
Social contribution activities	49
<hr/>	
Data	51
Performance summary: Social	51
Performance summary: Environment	54
Independent practitioner's assurance report	57
Corporate profile	58