

December 4, 2024

Japan Airport Terminal Co., Ltd.

Tokyo International Air Terminal Corporation

Haneda Airport Passenger Terminal awarded a Five-Star Airport Rating, the world's highest recognition, in the World Airport Star Rating by SKYTRAX for the 11th consecutive year



For the 11th consecutive year, the Haneda Airport Passenger Terminal*¹ has been awarded the Five-Star Airport Rating, the world's highest-level recognition, in the World Airport Star Rating conducted by UK-based SKYTRAX*².

Serving approximately 80 million passengers a year, we have worked to enhance convenience and comfort in Terminals 1, 2, and 3 to meet the diversifying expectations and needs of our customers. These efforts have been recognized as meeting global quality standards in a variety of categories, including the service provided by our airport staff, the comfort of our terminal functions, and the cleanliness of our facilities. In particular, Haneda Airport's diverse shopping areas, an extensive array of food and beverage outlets, and efforts to expand and improve information services and guidance were highly commended.

Going forward, as the gateway to Japan, we will continue working in partnership with airport service providers and related organizations to provide facilities and services from a customer perspective, in order to develop Haneda Airport into the best airport experience possible.

In addition, we will continue striving to operate the airport in a manner that satisfies all of our stakeholders to create an advanced airport that is friendly to both people and the environment.

*1: Terminals 1 and 2 are owned, managed, and operated by Japan Airport Terminal Co., Ltd., and Terminal 3 by Tokyo International Air Terminal Corporation.

*2: An aviation service rating company founded in 1989 and based in the UK. The company evaluates airports and airlines around the world based on a wide variety of evaluation criteria and items.

For inquiries, please contact:

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(excluding Saturdays, Sundays, and public holidays) **Japan Airport Terminal Co., Ltd.**

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● **Five-Star Airports in the World Airport Star Rating** *Regional Airports are excluded (as of December X, 2024)

Airport / Country	
Haneda Airport / Japan	Narita Airport/ Japan
Hong Kong International Airport / Hong Kong	Shanghai Hongqiao International Airport / China
Incheon International Airport / Korea	Haikou Meilan International Airport / China
Changi Airport / Singapore	Shenzhen Bao'an International Airport / China
Munich Airport / Germany	Istanbul Airport / Turkey
Hamad (Doha) International Airport / Qatar	Fiumicino Airport / Italy

For Reference

◇ World Airport Awards 2024 (except from the SKYTRAX website)

● **World's Best Airports:** Comprehensive evaluation

Rank	Airport / Country
1st	Doha Hamad International Airport, Qatar
2nd	Changi International Airport, Singapore
3rd	Incheon International Airport, South Korea
4th	Haneda Airport, Japan
5th	Narita International Airport, Japan

● **Best Airports in Asia:** Comprehensive evaluation of airports in Asia

Rank	Airport / Country
1st	Changi International Airport, Singapore
2nd	Incheon International Airport, South Korea
3rd	Haneda Airport, Japan

● **World's Cleanest Airports:** Cleanliness

Rank	Airport / Country
1st	Haneda Airport, Japan
2nd	Incheon International Airport, South Korea
3rd	Changi International Airport, Singapore

● **World's Best Domestic Airports:** Comprehensive evaluation of domestic airports

Rank	Airport / Country
1st	Haneda Airport Domestic Terminals, Japan
2nd	Shanghai Hongqiao Airport, China
3rd	Chengdu Tianfu International Airport, China

● **World's Best PRM* / Accessible Facilities:**

Evaluation of the care provided by the facility for people who are elderly, disabled, or injured

Rank	Airport / Country
1st	Haneda Airport, Japan
2nd	Incheon International Airport, South Korea
3rd	Istanbul Airport, Turkey

*PRM stands for Persons with Reduced Mobility

Link to the SKYTRAX website: Official SKYTRAX 5-Star Airports | Global Airport Rating
<https://skytraxratings.com/tokyo-haneda-airport-awarded-highest-5-star-airport-rating>